

Reading Policies Checklist:

Followup Questions

Will you allow people to ask you followup questions? If so, how can they do so, and will there be a charge? How long will they have to ask after a reading? Put a limit on the number of questions or time spent on them if they'll be free.

Refund Policy

Will you allow for refunds? If so, under what circumstances? Don't allow it for every circumstance - then you'll get taken advantage of!

Cancellation Policy

How long before a reading can someone cancel? Will you provide a full or partial refund? For what reasons can they cancel? What happens if you have to cancel?

Payment Methods

How can someone pay for a reading? In person, by cash or check? Online, using Paypal or a credit card? On your website, or through email invoices?

Confidentiality

People can get very concerned about making sure what they tell you is confidential, so reaffirm that.

Extra points you can consider including:

What is your specialty?

What readings DON'T you do?